



## Smartcomm Sustainability Policy

Smartcomm is committed to reducing its impact on the environment. This is already stated in our current corporate responsibility policy.

*“We strongly believe in sustainability and constantly strive to lessen our impact on the environment through greener policies, sustainable and energy efficient designs and future proof technology”.*

*Corporate Responsibility Policy Jan2020.*

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As a forwarding looking company, we already work with our partners who already have in place a carbon net zero target, many of these are 10-year plans or have specific target date in place such as 2030.

Smartcomm is taking proactive steps to work with these partners to help them achieve their goals and at the same time achieve our own goal of reducing our own impact on the environment across all aspects of our operations

- Energy

- Smartcomm offices have LED lighting in place to reduce energy usage.
- Currently all energy is provided by British Gas. They are currently above average for their use of renewable fuels and below the UK average for CO2 Emissions.

Smartcomm will continue to monitor their providers performance to ensure that we continue to source our energy from the most efficient energy supplier.

- Waste

- We have reduced use of single use plastics by supplying all employees with branded water bottles.
- We have re-cycling stations in several locations around the office.
- Biffa are our contracted waste removal provider have their own targets to reduce emissions by a further 50% by 2030 having already reduced emissions by 65% since 2002. Their ambition is to also cease buying fossil-fuelled vehicles when possible. Biffa also retain 90% of plastics in the UK for re-cycling and send no plastic outside the OECD.

Smartcomm will regularly look at the materials and waste produced at the office and on site so we can look at ways of reducing our total waste produced. This will also be in support of many of our main contractor partners who are also looking at reducing on site waste.

- Vehicles

- All Service vehicles are EuroCat-6 standard.
- Smartcomm is investigating the viability of moving these vehicles to a hybrid or all electric format in the next 5 years.

- Travel

The current COVID crisis has forced a reassessment of our working practices, some of which are likely to result in a permanent change in the way business is conducted.

- Working from home is far more common reducing the number of journeys taken. This and the added benefit of helping us to maintain social distancing in the office.
- The increase in virtual meetings is a long-term change in the way we do business and has had a positive effect on the environment by reducing the number of journeys.
- Methods of transport have change with the increase in walking and cycle use.

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- Wellbeing - Employee wellbeing is a key commitment for Smartcomm.

- Workshops have taken place in March and recently in October 2020
- Online webinars were conducted during lockdown to support home working and the new way of working.
- Bike2Work scheme fully supported by company.
- "Vitality" wellbeing App is provided in conjunction with private health insurance.

- Community

- A mental health fundraising lunch was held in the office and was very successful, similar lunches have also been held for cancer charities.

- Smartcomm Suppliers

Smartcomm works closely with professional suppliers who have set specific targets for their own sustainability. Our major partners include Exertis, Midwich, Lutron, Crestron, Samsung, and Christie.

All these suppliers have their own CSR and sustainability policies and are all working towards achieving significant reductions in emissions or waste.

These targets will also include net zero targets or to reduce precious metals from their products such as TV screens and monitors or to improve the energy star ratings of products supplied.

Signed:



Steven Worrell  
Managing Director  
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