

JOB DESCRIPTION

Residential Installation Engineer

Job Title:	AV Engineer
Salary:	Negotiable depending on experience
Type:	Full-Time, Permanent
Department:	Residential
Location:	Mostly London and the Southeast, occasionally further afield in the UK and in Europe
Report to:	Technical Support Manager
Benefits:	Private Health Care, Company Van, Laptop and Smartphone

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Main Purpose of the Role

Our Installation Engineers work on AV installation projects either as part of a team of engineers or in an individual capacity, reporting to the relevant Project Manager. They need to be able to communicate directly with clients and their representatives, to help deliver the project to a high-quality conclusion. The majority of the work will be in the Southeast of England but there can be a requirement to work away from home as the Smartcomm customer base can extend across the UK, and into Europe. They will be expected to present themselves in a professional manner at all times, with smart appearance in Smartcomm uniform where applicable and keep their vehicle, tools and equipment to a level and condition that will enable them to fully complete their assigned tasks.

Main Responsibilities

- 1) Perform hands on installation work and supervise other employed and contracted engineers in all aspects of AV System and Home Automation installation within the budgeted time and to a high standard including:
 - Display equipment
 - Multi-room distribution
 - Crestron and Lutron hardware installation
 - Light dimming systems
 - Home Cinema
 - Security
 - Cable management and making of all standard AV / IT connectors
 - Equipment mounting, fixing and cable running
 - Rack installation
 - Fault finding and commissioning
- 2) Regular communication and accurate recording of job progression, costs and issues with the Technical Support Manager or Project Manager.

- 3) Maintain your own records showing details of work done and related job reference, and working with the Technical Support Manager to keep an accurate future works calendar
- 4) Ensure that all company policies and procedures are followed at all times.
- 5) Maintain high standard of appearance and wear safety clothing provided.
- 6) Maintain an up to date knowledge of technical information.

Qualifications, Experience, Key Skills & Achievements

Required Successful candidate must demonstrate the following skills and experience:	Desired Although not required, it would be an advantage to be able to demonstrate the following:
Minimum of 3 years' experience in the Audio Visual industry	Degree level education in a practical engineering degree
Excellent understanding of integrated Audio Visual systems including Wi-Fi and wired networks and knowledge in specific discipline or disciplines.	Have achieved a CEDIA Installer qualification
Demonstratable skills and knowledge of all AV engineering practices e.g. cable termination, crimping, soldering, first fix cabling, second fix installation, computer networking skills, fault finding and configuration of equipment using software	AVIXA-CEDIA-KNX qualifications
Product knowledge including Systems, Crestron and Lutron, and High-End devices, Denon, Sony etc.	Based in the West London area, Berks or Bucks, M40 and M4 corridor
Ability to work well independently, as part of a team or leading a team	Crestron and Lutron programming skills
Be organised, flexible and able to approach different types of tasks	
Good interpersonal skills, as you will be required to communicate with clients, and colleges senior and junior to a high professional standard	
Ability to maintain a professional attitude under pressure	
Ability to work from schematics, terminating sheets, site plans and project drawings	
Ability to work from instructions from client and Project Managers, but also to think laterally and suggest engineering solutions on site	
Must have a full clean UK driving license (minor points will be considered on a case by case basis)	
Must be physically fit	

To be considered for this position, please submit a copy of your current CV to info@smartcomm.co.uk.