

5 Business Benefits of an Onsite Technician

When a business gets to a certain size, the amount of Audio Visual and video conferencing equipment in situ, can make having an onsite technician a competitive advantage. Dressed in attire to suit your office etiquette, here are 5 ways an onsite technician could benefit your business:

Cost Effective - with one of our qualified onsite technicians you get fixed annual costs and constant service. You'll receive full coverage for holidays, sickness and training plus access to all the in house support that Smartcomm can offer.



Rapid response – don't worry about that meeting, with an onsite technician you can get help with setting everything up and get an immediate fix or temporary solution if any problem arises.

Proactive fault finding - daily room checks ensure any potential problems are discovered and resolved before they become an issue. This reduces stress and improves system availability, which in turn lowers cost.

Reduced downtime – having a single point of contact makes the process quicker and easier for staff. Plus, the technician is familiar with the equipment and can handle repair and maintenance faster.

Return on Investment – you have these great video conferencing and collaboration solutions, having someone around who knows how to use them and set everything up, increases usage. This saves time, the cost of travel and provides a better return.



To find out more, contact our Service and Support team on:



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